Your PEUGEOT vehicle’s Warranties at a glance

CONTRACTUAL WARRANTY:
• Manufacturing defect
• Excluding maintenance and wear

PEUGEOT ASSISTANCE:
• Breakdown which leaves the vehicle off the road, covered by the warranty

PAINTWORK WARRANTY:
• Original bodywork paint or lacquer defect

ANTI-PERFORATION WARRANTY:
• Perforation caused by corrosion from the inside

Do you want to know more?
Do not hesitate to refer to the appropriate paragraphs later in this booklet.

Provisions common to the different PEUGEOT warranties:

• Your new vehicle is covered by each of the PEUGEOT warranties from the sale date shown on the «warranty certificate» in the maintenance record booklet and for the period indicated, without any mileage limit, unless particular provisions to the contrary apply, which have been brought to your attention.

• In order to benefit from work carried out on your vehicle free of charge under the various PEUGEOT warranties, you must entrust it exclusively to an approved repairer of the PEUGEOT marque.

• If your vehicle is resold, its successive purchasers will benefit from the various PEUGEOT warranties until their respective date of expiry, provided that the conditions of application of these warranties have been fulfilled by all of the purchasers. For this reason, you undertake to inform your purchaser of the conditions of application of these warranties.

• The PEUGEOT warranties are applicable for as long as your vehicle remains registered and driven in the countries of the European Union* or in the following countries or territories: the Azores, Andorra, Bosnia Herzegovina, The Channel Islands, Croatia, Gibraltar, Iceland, The Isle of Man, Kosovo, Liechtenstein, Macedonia, Madeira, Monaco, Montenegro, Norway, San Marino, Serbia, Switzerland, the Vatican.

* at the time of printing the maintenance booklet, the European Union consists of the following countries: Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom.

For details of the 3rd year contractual warranty see page 37.
In addition to the legal guarantee against hidden faults, AUTOMOBILES PEUGEOT - 75, Avenue de la Grande-Armé - 75016 PARIS - guarantees your new vehicle against all manufacturing defects for a duration of **2 years, without any mileage limit**, unless particular provisions to the contrary apply, which have been brought to your attention, from the date of its delivery to you personally or to your representative.

This date is shown on the «warranty certificate» in the «maintenance record booklet» which was given to you with the vehicle.

**What your contractual warranty covers:**

- Subject to the restrictions mentioned below, your vehicle’s contractual warranty covers the repair or replacement, free of charge, of parts acknowledged to be faulty by PEUGEOT or its representative as well as the labour necessary to repair the vehicle.

  This operation may be performed using either new parts or standard exchange parts at the sole discretion of the manufacturer or of its representative.

- Also, if your vehicle is immobilised as a result of a breakdown covered by the warranty, Automobiles PEUGEOT or its representative will cover any costs of repair on the spot or of recovery of your vehicle to the nearest PEUGEOT authorised repairer over a maximum distance of 60 miles.

Please note that:

- Work carried out under the contractual warranty does not extend the warranty. In particular, the replacement of a part during work carried out under warranty does not extend the lifespan of the part. The contractual warranty which covers the replaced parts expires on the date of expiry of your vehicle’s warranty.

  These provisions do not prevent the implementation of the legal guarantee.

- Parts replaced under the Contractual Warranty become the property of Automobiles PEUGEOT.
2 year contractual warranty

What the contractual warranty does not cover:

Maintenance and adjustments:

- **maintenance and servicing operations necessary** for the correct operation of your vehicle, mentioned in the maintenance record booklet, the addition of additive and the replacement of the particle emission filter at the appropriate mileages and the replacement of consumable parts such as the oil, air, fuel or passenger compartment filters,

- **adjustments or resets** (tracking, wheel balancing, front axle, doors, etc.),

- the replacement of parts subject to normal wear linked with the use of the vehicle, its mileage or its geographic and climatic environment, if this replacement is not due to a fault. This concerns the following parts in particular: brake pads, shoes and discs, tyres, clutch, battery, belts, dampers, wiper blades, plugs, bulbs, batteries and fuses, etc.

Use of the vehicle:

- **vibration and noise** linked with the operation of the vehicle, deterioration such as discoloration, alteration or distortion of parts due to normal ageing,

- damage caused by the use of **fluids, parts or accessories which are not genuine** or of equivalent quality, as well as the use of unsuitable or poor quality fuels* and the use of any additional additive not recommended by PEUGEOT,

- damage caused by **natural phenomena**, hail, flooding, lightning, storms or other atmospheric hazards, as well as damage caused by accidents, fire or theft,

- the consequences of repairs, conversions or modifications which may have been carried out on your vehicle by **companies which are not approved** by the manufacturer, as well as the consequences of fitting accessories which are not approved by the latter,

- the **tyres**, which are guaranteed directly by their respective manufacturer. The PEUGEOT network will be able to assist you in approaching the latter,

- any other costs which are not specifically covered by this contractual warranty or by the legal guarantee, in particular the costs incurred as a result of the vehicle being off the road, such as loss of enjoyment or use, etc.

* For biofuels, please refer to the paragraph dealing specifically with this subject in the user guide.
2 year contractual warranty

What you must do in order to benefit fully from the contractual warranty

- Present your vehicle’s up-to-date maintenance record booklet, including the warranty certificate in particular, duly completed by the dealership which sold the vehicle.
- Have the vehicle maintained and serviced in strict conformity with PEUGEOT’s instructions and is able to provide proof of this (maintenance records, invoices, etc.).
- As soon as any fault is detected, your vehicle must be presented to the approved repairer of the PEUGEOT marque for repair during normal opening hours. The aim of this precaution is to ensure your safety and that of your passengers as well as to prevent any aggravation of the fault observed which could result in more extensive repairs than those required at the outset. For this reason, the contractual guarantee does not cover the fault and its consequences if you did not act immediately after the said fault was detected.
- You must also accept any invitation from an approved repairer of the marque to have your vehicle repaired immediately.
- Non-compliance with these rules would render you responsible for any consequence, direct or indirect, that might arise concerning the correct operation of your vehicle.

You will forfeit the benefit of the contractual warranty in the following cases:

- if modifications or adaptations have been carried out on your vehicle which are neither provided for nor authorised by PEUGEOT or which have been carried out without complying with the technical instructions defined by the latter,
- if your vehicle’s odometer has been modified or its actual mileage cannot be established with certainty.
  (If the odometer is replaced, the «odometer replacement form» in the «maintenance record booklet» must be completed by an approved repairer of the PEUGEOT marque).
- the defect is due to negligence on the part of the user or to failure to observe instructions shown in the handbook or maintenance guide,
- if your vehicle has been used in abnormal circumstances or in competition or if it has been overloaded, even for a short time,
Conditions

• In addition to PEUGEOT’s Two Year unlimited mileage Warranty, vehicles supplied by PEUGEOT Motor Company plc and sold and registered in the UK by a PEUGEOT dealer benefit from an additional one year of Warranty provided by your UK PEUGEOT Dealer.

• This Warranty is dependent upon the manufacturer’s recommended servicing being carried out at the time or distance intervals specified in the PEUGEOT Warranty and Maintenance Record booklet, subject to the vehicle being driven less than 60,000 miles, (100,000 miles for Boxer models excluding Motorhomes and other converted vehicles), since first registration.

• In the case of a change of ownership, subsequent owners will benefit from the remaining period of Warranty, up to three years after the date on the Warranty Certificate, provided that the conditions of application have been followed by each of the owners.

• The cost of any repairs covered by the additional Warranty and carried out by a PEUGEOT dealer in another country during an overseas visit will be reimbursed by your PEUGEOT dealer in the UK.

• PEUGEOT Assistance is not covered within this additional 1-year Warranty but is available from the PEUGEOT dealer network at the time of purchase of the vehicle. Refer to the section entitled PEUGEOT Assistance on page 36.

• The additional one year of warranty excludes the replacement of parts due to normal wear linked to the use of the vehicle, its mileage, or its geographic and climatic environment.

• In all other respects, the conditions and exclusions of the additional year of warranty are identical to those of the two year contractual warranty as described in the maintenance and warranty record booklet provided with each vehicle.
In addition to the contractual warranty, PEUGEOT guarantees your vehicle against any original bodywork paint and lacquer defects from the date of delivery shown on the «warranty certificate» in the maintenance record booklet for:
- a duration of 3 years in the case of a private vehicle,
- the duration of the contractual warranty in the case of a utility vehicle.

**What your paintwork warranty covers:**

- The paintwork warranty covers the complete or partial retouching of the paint or lacquer necessary to rectify a defect observed by PEUGEOT or its representative.
- The paintwork warranty applies subject to the express condition that your vehicle has always been maintained in accordance with the schedule defined by PEUGEOT and that the repair of any damage has been carried out in strict compliance with the manufacturer’s standards.

In order to continue to benefit from the PEUGEOT paintwork warranty, you are obliged to have damage due to external causes repaired within two months after its discovery, at your own expense.

**What the paintwork warranty does not cover:**

- damage to body paintwork or lacquer caused by the environment, such as atmospheric, chemical, animal or vegetable residues, sand, salt, projections of gravel or natural phenomena (hailstones, floods) and other external factors (whether or not the result of an accident),
- damage caused by negligence on the part of the user, late presentation of the fault to be remedied or failure to observe the manufacturer’s recommendations,
- damage resulting from events not covered under the Contractual Warranty,
- the consequences of repairs, conversions or modifications carried out by firms not approved by the manufacturer.
Anti-Perforation Warranty

PEUGEOT guarantees your vehicle against perforation (corrosion from the inside towards the outside of the bodywork) from the date of delivery shown on the «warranty certificate» in the «maintenance record booklet» for a duration of:
- 12 years in the case of a private vehicle,
- 5 years in the case of a utility vehicle.

What your anti-perforation warranty covers:

The anti-perforation warranty covers the repair or replacement of components acknowledged to be faulty by PEUGEOT or its representative, on which a perforation due to corrosion appears.

- The Anti-Perforation Warranty is applicable subject to the express condition that the vehicle has at all times been repaired in strict accordance with the manufacturer’s standards and that the client has had carried out in good time:
  1) periodic servicing mentioned in the “Maintenance record booklet”,
  2) the anti-perforation warranty inspections presented below, and
  3) work to repair damage to the vehicle, if any.

- The Anti-Perforation Warranty maintenance cycle stipulates four periodic inspections, payable by the user, to be carried out without fail 4 years after the date of commencement of the Anti-Perforation Warranty for private cars or 2 years after this date for commercial vehicles, and thereafter every 2 years for all vehicles. During these inspections, after washing the vehicle thoroughly if necessary, the repairer will inspect its condition and determine which interventions are required, if any, and those that may be covered by the PEUGEOT Anti-Perforation Warranty. Deterioration due to external causes liable to provoke corrosion will be pointed out and noted on the pages of the Maintenance record booklet provided for this purpose. Moreover, any interventions on the bodywork (as a result of an accident, damage, etc) must systematically be followed by an inspection to be carried out under the conditions outlined above.

Please note that:

- Any repairs to the bodywork (following an accident, damage, etc.) must always be followed by an inspection to be carried out under the same conditions.
- You are obliged to have damage due to external causes repaired in compliance with the standards established by PEUGEOT within two months following the inspections, at your own expense. This repair will be recorded in the «maintenance record booklet», specifying the company name of the repairer, the date of the repair, the mileage of the vehicle and the number of the paid invoice. Presentation of this «maintenance record booklet», duly completed at the periodic inspections, will be required for any claim under the PEUGEOT anti-perforation warranty.
What the anti-perforation warranty does not cover:

- damage due to negligence on the part of the user or failure to observe the manufacturer’s recommendations,
- damage resulting from events not covered under the Contractual Warranty,
- the consequences of the destruction of anti-perforation protection products by an additional treatment not specified in the maintenance plan,
- the consequences of repairs, conversions or modifications carried out by firms not approved by the manufacturer,
- corrosion resulting from the fitting of accessories not approved by the manufacturer and/or installed contrary to the latter’s instructions,
- bodywork conversions carried out on the vehicle, as well as tippers and loading platforms in the case of a utility vehicle,
- wheels and mechanical components that are not an integral part of the bodywork.